



## Zimele Hosted Solution

	Silver	Silver Plus	Gold	Platinum
Core IS-U	✓	✓	✓	✓
Meter Reading Application	✓	✓	✓	✓
Meter Data Management System		✓	✓	✓
Advanced Metering Infrastructure 1			✓	✓
Advanced Metering Infrastructure 2				✓
Integration	*	*	✓	✓

## SOLUTION OVERVIEW

Zimele offers Hosted Solution packages ranging from Silver, Silver Plus, Gold and Platinum, these packages offer different solutions. The customer can choose to host it on the cloud or on premise, or individually depending on customer's need.

## Silver Package

The Zimele Silver Package is the elementary of the packages offering the customer with Core IS-U and Meter Reading Application, should the customer want integration to their third-party systems, Zimele offers that service at a fee.

- Master data and Device management
- ISU Billing, Invoicing and Contract Accounts
- Zimele Meter Reading Application (ZMRA)
- Integration with SAP and Non-SAP systems and full offline capabilities

## Silver Plus Package

The Silver Plus Package offers Core IS-U, Meter Reading Application (ZMRA) and Zimele Meter Data Management System (MDMS). This solution is for customers who wish to have a system that offers reporting. Like the silver package, Integration to third party systems is offered at a fee.

Core Features:

- Core IS-U
- Master data and Device management
- ISU Billing, Invoicing and Contract Accounts
- Zimele Meter Reading Application (ZMRA)
- Integration with SAP and Non-SAP systems and full offline capabilities
- Cross platform
- Zimele Meter Data Management System (MDMS)
- Data Capturing from multiple sources and automated data management across utility systems

## Gold Package

With the Gold Package, the customer can enjoy a fully integrated ERP that offers functionality for AMI\_1, Meter Data Management System, Meter Reading Application and Core IS-U.

Core Features:

- Automated Meter Reading process
- Technical Master Data Exchange
- Upload of Interval Data
- Data and business process validations
- Pre-built integration with head-end and AMI systems

## Platinum Package

The Zimele Hosted Solution Platinum package provides a utility company with a complete streamlined execution of their day-to-day processes. This package offers Advanced Metering Infrastructure (AMI), Meter Data Management System (MDMS), Meter Reading Application and SAP Core IS-U. The Platinum package can be fully integrated in SAP solutions while offering openness to integrate with third party services.

Core Features:

- Basic IS-U Functions
- Meter Reading: Offline capabilities, cross platform, GIS Integration
- Time-Of-Use Billing intervals
- Automated data management across utility systems
- Cutting edge user experience

## Meter Data Management System

This solution enables the customer to import, validate, cleanse and process data from smart meters for billing and analysis. MDMS also provides a meter-to-cash system, workforce management and asset management.

Core Features:

- Embedded, configurable business processes based on industry standards
- Automated data management across utility systems
- Data capture from multiple sources
- Consolidated interface for data management

Prepayment for Utilities

This solution enables the utility to improve their revenue and cash collection. Customers can prepay their energy or water consumption. The utility then receives payment upfront and earn more money from interest generated.

Core Features:

- Create e-wallet
- Connect Meters to a-Wallet
- Deduct value on usage
- View and manage balances

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**Meter Reading Application**  
 With the Zimele Meter Reading Application the user can capture their readings in real-time on their mobile devices and send them to the information system. The application can function without internet connectivity.

- Core Functions:**
- Integration to SAP and non-SAP systems
  - Cross Platform
  - Data and business process validations
  - GIS Integration
  - Full offline capabilities

**Work Management Application**  
 This solution enables Utilities to carry out field operations effectively and efficiently, by enhancing the Utility's revenue protection with photographic evidence and real-time updates.

- Core Features:**
- Fully automated
  - Real-time communication between back end and the application

# ZIMELE TECHNOLOGIES

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# ZIMELE TECHNOLOGIES

## ISU SOLUTIONS



"Cutting through the IT clutter"

Since 2004